

Questions

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Answers

1. **Can I alter the columns in the deal sheet?**
You cannot add/remove/hide columns, but you can fill in extra details from Column T to the right if you need to. If altered, the deal sheet will not upload at all.
2. **What happens if I've provided a deal on a new article for the store?**
If an article is not listed by a store, the template will load in the store app and drop the article with an error message for the buyer to view.
3. **What happens if we need to amend a deal that the store has already uploaded?**
Stores can still maintain the deal within SAP following upload, through discussion with the supplier.
4. **What if I don't have the FSNI article number, can I use something else?**
Suppliers can use barcodes rather than FSNI article numbers or groups if they choose.
5. **Can I use this template for Centre deals?**
This deal template cannot be used for centre/banner promotions.
6. **Which stores can I use the deal sheet with?**
This is for SAP Retail Stores (this deal sheet does not support multiple unit of measure for Gilmours).
7. **What Unom should the invoice cost and the case allowance cost be entered in?**
The invoice cost and case allowance column requires the value per sales unit (EA or KG).
8. **Can I use one decimal place where applicable?**
No, all costs, allowances and promotional prices are two decimal places (for example, 2.00).
9. **Can we upload a customer and vendor deal separately?**
Each vendor deal must be loaded with the corresponding customer deal, whereas a customer deal can be loaded without a corresponding vendor deal. If you are just uploading the vendor deal, then the deal will not be created in SAP even though the creation status shows successful.

FSNI Retail Store Deal Upload Template FAQs.

10. Who can I email if I have any queries regarding the template?

You can email your query to Ask.Merch@foodstuffs.co.nz.

11. How do I get training for my reps?

You can access a video on the deal sheet by clicking [here](#). Alternatively, a Skype session can be arranged via Ask.Merch@foodstuffs.co.nz.